

QHSE POLICY


INTARCON's mission is to develop and provide the market with innovative cooling solutions for more reliable, efficient and environmentally friendly operation.

To this end, INTARCON's Management considers Quality and the Environment to be basic strategic parameters for the Organisation, and recognises that the main concern, which is the satisfaction of its customers, depends on the achievement of the Quality objectives.

The Organisation's vision is to become the most prestigious brand in the industry and the first choice for our customers, our suppliers, our shareholders and our employees, and to achieve this, we are committed to the following objectives:

- To permanently improve the satisfaction and expectations of our Customers, acting proactively, anticipating their wishes in terms of Quality, Service and Price, and implementing the necessary improvements to increase their satisfaction.
- To be a company with a capacity for technological innovation, collaborating with our customers in the development and innovation of their products, in order to adapt them to their needs and improve them in all aspects on a continuous basis.
- Engage our teams by providing them with access to the technical training necessary to improve the performance of our Organisation at all levels in order to continuously improve our operations, making them more efficient, safer and more environmentally friendly.
- To ensure compliance with the requirements of our Management System, with the applicable legal and regulatory requirements and with the requirements of customers and other interested parties, as well as to promote continuous improvement through the planning, implementation, review and permanent and systematic updating of the established objectives.
- To develop efficient and controlled working methods that ensure responsible use of resources and minimal waste generation, thus promoting the prevention of pollution and the fight against climate change.
- To continuously and effectively protect our workers by continuously identifying hazards and assessing occupational risks and taking all necessary actions to ensure the safety and health of our workers, eliminating hazards and minimising risks.
- Encourage consultation and participation of workers and their representatives in the decision-making processes of our Management System.

- To increase the motivation and competence of our work teams to guarantee the generation of value for our clients, our shareholders and our partners, contributing to the prosperity of our human team and to their social and professional fulfilment through training and continuous development.
- To encourage teamwork and team spirit, as well as to guarantee respect for people and their individuality through active Human Resources policies that integrate social responsibility and business ethics in all our practices.

A handwritten signature in black ink, appearing to be "Pedro Galisteo", written over the typed name.

Lucena, 18 April 2024
Pedro Galisteo
Director General